



RETURN AUTHORIZATION FORM

Service Return Policy: Please contact the studio where you received your service. This is for physical products purchased through BronzedBerry.com only.

Product Return/Exchange Policy: If you have received a broken or malfunctioning product (including broken/leaking upon delivery) please contact our staff immediately for next steps. Pictures will be required for refunds.

If for any reason you are dissatisfied with your product purchase we are happy to exchange it for something else within 30 days of purchase. Product must be returned within 30 days of purchase and contain a minimum of 75% of product.

Return Steps:

- Print & Fill Out This RMA Form - include it in your package
- Mail the product, receipt and RMA form to: 107 Hampton Dr, Fredericksburg VA 22405.
- Upon receipt customer will be contacted within 2 business days.

Client/Customer Information:

Name:

Address:

Phone:

Email:

Date:

Please check one:

☐ Return

☐ Exchange

Reason:

If Exchange what would you like instead?:

Do not forget a copy of your original receipt (including additional warranty purchase info)